



**CLEAR
PATHWAYS**
An Initiative of Peg's Foundation

Building a Caring Crisis Continuum out of the Lived Experience

Clear Pathways Lunch & Learn

September 26, 2024



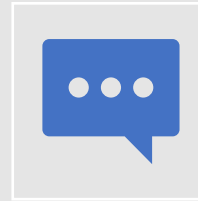
Housekeeping



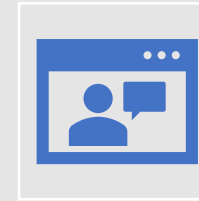
We'd love to know whose here!
Please introduce yourself using the chat function



Ask questions at any time using the Q&A function



Share your comments or "aha" moments via the chat box



A recording and sides will be available



Clear Pathways Mission + Vision

- Our mission is to assist local, state, and national partners to accelerate implementation of best practice crisis response to reduce reliance on jails and hospitals, ensuring adults in behavioral health crises have a clear path to getting person-centered help.
- Our vision is for people experiencing behavioral health crises to have a path to help, across Ohio and the nation.



Our Speaker



Steve Miccio

Chief Executive Officer,
People USA

peopleUSA



Comprehensive Support for Overall Wellness



People USA offers a diverse array of programs and services designed to meet the unique needs of those we serve. Each program is tailored to support personal journeys towards behavioral health and wellness.



MY STORY

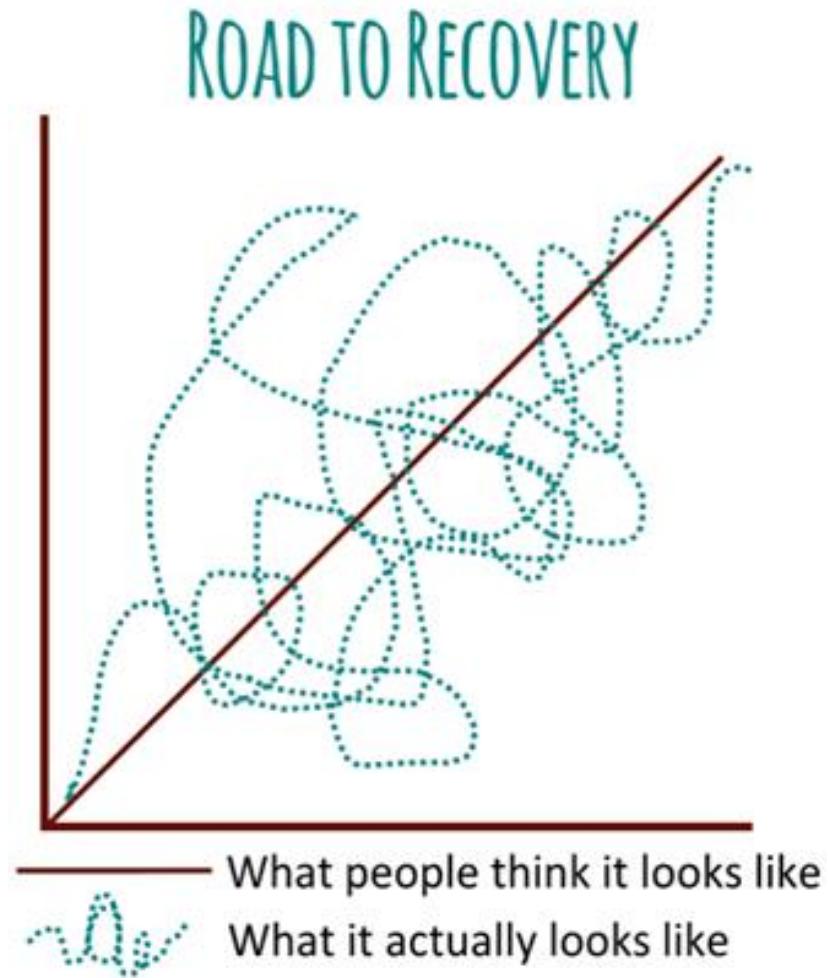
Steve Miccio
People USA
Chief Executive Officer



COMPASSIONATE CARE



RECIDIVISM



Recovery isn't *linear*

Are the incentives *backwards*?

Why are *hurting* people that are reaching out for *more help*?

MEASUREMENTS OF WELLNESS

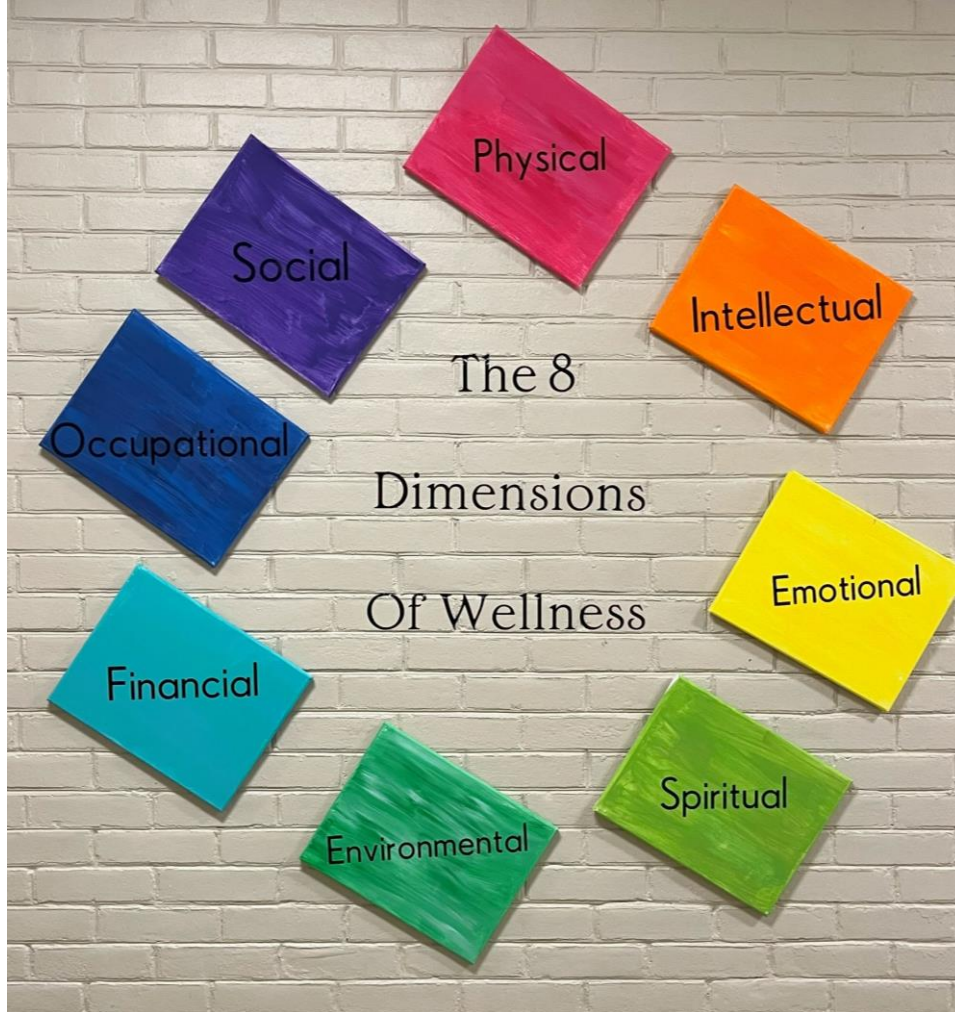
HEDIS Measurements Examples

- The percentage of members diagnosed with a substance use disorder, including alcohol, opioid, and other or unspecified drugs.
- Follow-Up After High-Intensity Care for Substance Use Disorder (FUI): Reports the percentage of members who received follow-up care within 7 or 30 days after a visit or discharge for substance use disorder.
- Adherence to Antipsychotic Medications for Individuals With Schizophrenia (SAA): A behavioral health measure.

People USA's KPIs Examples

- Improvements in feelings of well-being
- Participant Satisfaction
- ED Diversion
- Criminal Justice Diversion
- Service Linkages and Referral Source

SAFE PLACE



WELLNESS COMMITTEE



QUESTION YOUR WHY





Thank you!

Contact:

**Steve Miccio
CEO, People USA
smiccio@people-usa.org**



Questions?



We Want to Hear from You!

- **Please complete a brief survey to:**
 - Let us know how we did today
 - Suggest future Lunch & Learn topics or speakers



Thank You!
Contact Us



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