



[Clear Pathways](#), an initiative of [Peg's Foundation](#), is designed to sustainably align systems to improve care for individuals experiencing a behavioral health crisis. The quarterly *Clear Path* shares our latest efforts to transform behavioral health crisis response across Ohio and the nation.

Dear Friend,

This issue of the *Clear Path* arrives at an important moment for our work to transform Ohio's behavioral health crisis response system. In May, we released our 2025 Impact Report, which reflects a year of meaningful progress: deepening our work in communities across Ohio, strengthening our partnerships at the state and national level, and much more. I invite you to download the report and see what we accomplished together.



This issue also highlights our June Lunch & Learn, which examined the realities of adult mobile crisis services across Ohio. The recording and slides are available if you missed it or would like to share the findings with colleagues.

We know what's possible when the right partners are aligned around a shared vision. If your organization is ready to be part of what comes next, reach out to our team at clearpathways@pegsfoundation.org to discuss how we can transform behavioral health crisis response together.

In partnership,

Alicia D. Smith, Clear Pathways Executive Director

**Pathways to Impact: Clear Pathways 2025
Impact Report**

This May, Clear Pathways released its 2025 Impact Report. This report provides a retrospective look at our efforts to build sustainable behavioral health crisis response systems across Ohio and beyond.

Last year, our team engaged 20 counties in crisis system transformation; responded to over 40 collaboration requests from local, state, and national partners; and was selected as an implementing partner in the multi-state Behavioral Health Emergency Response Initiative (BHERi). We developed a Theory of Change and Monitoring, Evaluation, and Learning (MEL) Framework to ensure our work remains strategic and evidence based as we scale.

The report highlights two initiatives that set the stage for our 2026 growth. Through our 911-988 Crisis Response Pilot, we gained valuable insights into 911-988 interoperability readiness and implementation that have informed our **911-988 Interoperability Project**. And through partnerships with mobile crisis providers across 20 counties, we laid the groundwork to know what works to sustain adult mobile crisis services, paving the way for our **Adult Mobile Crisis (AMC) Alternative Payment Model (APM) Demonstration**.

Download the full report to explore what we learned, what we built, and where we're headed.

[Download the Impact Report](#)



2025 IMPACT REPORT

Building the Foundation for Systems Transformation

Clear Pathways' Lunch and Learn Is Your Map to Ohio's Adult Mobile Crisis Landscape

On June 16, Clear Pathways hosted the "Understanding Ohio's Adult Mobile Crisis Landscape" Lunch and Learn to share the realities of adult mobile crisis (AMC) services across the state. The session walked through two phases of research on AMC services in Ohio.

Phase I drew on in-depth interviews with behavioral health providers to understand how AMC teams operate and align with state and national best practices.

Phase II identified the true costs of AMC programs. Our research team found that **10 of 12 participating providers reported operating at a financial loss**, with Medicaid reimbursements covering only 6.2% of expenses on average.

The session closed with a preview of Clear Pathways' AMC Alternative Payment Model (APM) Demonstration, which will address these identified funding and sustainability gaps.

Whether you're a provider navigating operational challenges, a funder or payer thinking about how crisis services are resourced, or a policymaker working on Ohio's behavioral health infrastructure, these findings are relevant to your work.

[Watch the Recording](#)

[View the Slides](#)

Clear Pathways in the Field: Taking Ohio Lessons to the National Stage

NENA: The 911 Association's 2026 Annual Conference and Expo

June 27–July 2, 2026; Columbus, OH

Join the Clear Pathways team at the NENA 2026 Conference and Expo! **Robin Lindquist-Grantz, PhD**, and **Cal Jenkins, MS**, will present the session “911-988 Partnerships in Action: Improving Interoperability in Behavioral Health Crisis Response.”

 Monday, June 29, 1:30 p.m.–2:30 p.m.

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 This session presents evaluation findings from Clear Pathways' 911-988 interoperability pilot designed to advance SAFECOM Interoperability Continuum governance structures and standard operating procedures for 911-988 partnerships. The findings support Clear Pathways' expansion of its interoperability strategy in Ohio and will inform state-level behavioral health crisis response policy recommendations. This session offers practical strategies and action steps for communities and states to initiate and refine 911-988 interoperability.

Partner With Us to Transform Behavioral Health Crisis Response Together

Clear Pathways is inviting new partners to join us in transforming behavioral health crisis response across Ohio and the nation. We work with funders, providers, and policy leaders to accelerate and scale impact.

- **Funders and Foundations:** Together, we can co-fund pilots, support evaluation research, test and scale sustainable crisis financing models, and invest in solutions that grow across Ohio and beyond.
- **Communities and Providers:** Get involved in projects and efforts that are transforming crisis care—implementing best-practice models, building data-sharing infrastructure, and strengthening the systems your community depends on.
- **Policy and Systems Leaders:** Together, we can shape policy frameworks, advance payment reform and 911-988 interoperability, and drive systems alignment.

Interested in joining us? Contact our team to learn how we can advance this work together.

[Contact Us to Learn More](#)

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